

(19) World Intellectual Property Organization International Bureau



(43) International Publication Date
1 September 2005 (01.09.2005)

PCT

(10) International Publication Number
WO 2005/081150 A1

(51) International Patent Classification⁷: **G06F 17/60**

(21) International Application Number:

PCT/IB2005/000312

(22) International Filing Date: 9 February 2005 (09.02.2005)

(25) Filing Language:

English

(26) Publication Language:

English

(30) Priority Data:

2004900608 10 February 2004 (10.02.2004) AU

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(81) Designated States (unless otherwise indicated, for every kind of national protection available): AE, AG, AL, AM, AT, AU, AZ, BA, BB, BG, BR, BW, BY, BZ, CA, CH, CN, CO, CR, CU, CZ, DE, DK, DM, DZ, EC, EE, EG, ES, FI, GB, GD, GE, GH, GM, HR, HU, ID, IL, IN, IS, JP, KE, KG, KP, KR, KZ, LC, LK, LR, LS, LT, LU, LV, MA, MD, MG, MK, MN, MW, MX, MZ, NA, NI, NO, NZ, OM, PG, PH, PL, PT, RO, RU, SC, SD, SE, SG, SK, SL, SY, TJ, TM, TN, TR, TT, TZ, UA, UG, US, UZ, VC, VN, YU, ZA, ZM, ZW.

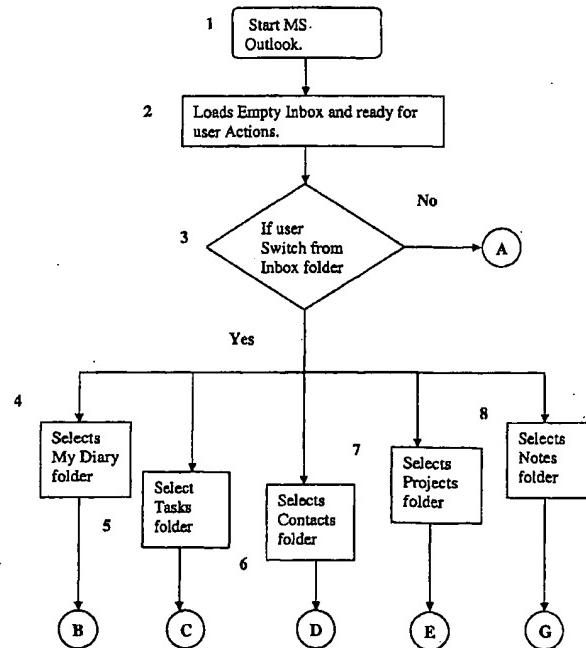
(84) Designated States (unless otherwise indicated, for every kind of regional protection available): ARIPO (BW, GH, GM, KE, LS, MW, MZ, NA, SD, SL, SZ, TZ, UG, ZM, ZW), Eurasian (AM, AZ, BY, KG, KZ, MD, RU, TJ, TM), European (AT, BE, BG, CH, CY, CZ, DE, DK, EE, ES, FI, FR, GB, GR, HU, IE, IS, IT, LT, LU, MC, NL, PL, PT, RO, SE, SI, SK, TR), OAPI (BF, BJ, CF, CG, CI, CM, GA, GN, GQ, GW, ML, MR, NE, SN, TD, TG).

Published:

— with international search report

[Continued on next page]

(54) Title: SYSTEM FOR CUSTOMISING OUTLOOK



(57) Abstract: A COMM Addin for Microsoft outlook, the COMM Addin adding a plurality of menu buttons to at least one page of Microsoft outlook viewable on a users screen, the menu buttons operable by the user, such that when the user receives a mail item in the users inbox operation of one button enables the user to reply to the mail item, forward the mail item, or create a new item entry and the mail item is respectively copied to the reply, forwarded message or new item entry, and further wherein the mail item is removed from the inbox.

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— *before the expiration of the time limit for amending the claims and to be republished in the event of receipt of amendments*

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